

SafeGuard & Hypochlorous FAQ ?

■ What models are available?

The safeguard globes are available with both single and dual entry points, in either desk or floor-mounted models.

■ Where are the globes manufactured?

All our safeguard globes are designed and manufactured in the UK.

■ How are the globes powered?

The SafeGuard globes have an integrated low voltage electronic system. The unit plugs into a standard 13 amp socket and converts 240v to a much safer 12v.

■ What is the shelf-life of the HOCL liquid?

The Hypochlorous liquid has a 12-month shelf life from the date of manufacture

■ What type of Hypochlorous liquid can be used in the globe units and how much should I use?

Surface shield is the recommended HOCL within the globes and must be used to validate the manufacturer's warranty and each globe can hold 1.5ltrs of solution

■ How long will the Hypochlorous last?

A typical 1 litre bottle of the HOCL should last approx. 10,000 applications, however any remaining HOCL should be discarded every month and replaced with fresh solution to maintain the efficacy of the product.

■ How many bottles per box?

The HOCL is supplied in boxes of 12, 1 Ltr bottles, based on average consumption of approx. 18 bottles would be needed per year.

■ Is the unit guaranteed?

Yes, It comes with a full 12 month guarantee against manufacturing defects or failure.

■ What maintenance is required?

The fluid needs to be replaced every month and the waste chamber will occasionally need draining, this can easily be done by the user. The only other maintenance is general cleaning of the unit which requires no specialist training.

■ Is the fog safe?

Yes, the fluid is certified as non-toxic, non-irritating and non-hazardous. The "safety data sheet" is available upon request.

■ What are the globes manufactured from?

The SafeGuard globes are made from high quality durable acrylic.

If you have any other questions please contact our team.

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SurfaceShield™ HOCL is the only fluid that is certified for use with all SafeGuard sanitising units. Using other liquids will void the warranty.